



FRANCIS IVAN LONTOC

SENIOR QA ANALYST

PERSONAL PROFILE

Organized and Detail Oriented Software Tester with 11 solid years of experience in Manual Functional Testing.

CONTACT

Blk 29 Lot 14 #40 Magnolia Road, Wood Estate Village, Molino 3, City of Bacoor, Cavite

francisivanlontoc@gmail.com

09171307272

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EDUCATION

AMA Computer College - Las Piñas, Inc.
Bachelor of Science in Information Technology, **2012**

SOFT SKILLS

- ✓ Communication
- ✓ Time Management
- ✓ Organization
- ✓ Detail Oriented
- ✓ Teamwork
- ✓ Adaptable
- ✓ Positive Attitude

SKILLS

- Identify test scenarios and create detailed test cases based on business requirements.
- Execute test cases during functional, regression and smoke test & UAT.
- Identify critical issues and log bugs on a timely manner.
- Write detailed documentation of bugs and issues.
- Experience in mobile testing and browser testing.
- Experience in Running Automation Scripts and Generate Test Report
- Experience in Accessibility, Responsive and Salesforce Testing
- Defect Management Skills using JIRA, HP QC, HP ALM and Azure Dev Ops.
- Database Testing using TOAD.
- Solid Experience in Agile Methodology and SDLC practices

WORK EXPERIENCE

Arch Global Services Inc, **SENIOR QA ANALYST**

SEPTEMBER 2020 – PRESENT

- Create detailed test plans corresponding to business requirements.
- Perform system test, regression test, status test and smoke test.
- Document detailed test results.
- Detect bugs as early as possible and raise urgent issues to the team.
- Raise or clarify vague or unclear requirements to the business owner.
- Update and send QA report to management.
- Pro actively participate in planning, daily and retrospective meetings.
- Work closely with Dev and Business team to meet project goals.

RCG Information Technology (Philippines), **IT Consultant (Consultant III)**

MARCH 2019 – MAY 2020

- Has worked with three projects; created and maintained test suites based on the business requirements and wireframes provided by client.
- Performed system tests, redlines testing, mobile testing, regression testing, automation testing, production & smoke testing and cross-browser testing.
- Raised defects to the development team and effectively communicated issues and problems to the rest of the scrum team.

Accenture Inc, Test Engineering Senior Analyst

JULY 2012 - MARCH 2019

- Has worked with three big projects with Accenture as a Functional Tester.
- Performed **Test Planning** (Test Scenario, Test Data and Test Script Creation); **Test Execution** (Regression, Sanity Testing, Smoke Testing and Production Validation); and **Defect Management** (Log Defects, Defect Retest, generate metrics and reports them to management)
- Facilitated Client Walkthroughs, Demos and Stand Up Meetings.
- Experienced **mentoring** team members.
- Lead huge engagement activities of the company.